

Studio Policy

Welcome to Oslo Suzuki Piano.

To ensure an optimal environment for lessons, please read through the studio's policy carefully.

Confirmed registration for Suzuki Piano and Music Mind Game Lessons with Oslo Suzuki Piano indicates agreement to and acceptance of the piano studio's policy in full.

Please do not hesitate to contact the studio if you need more information.

POLICY QUICK LINKS: Members Only Website Pages* General * Individual Lessons * Suzuki Parent Introduction * Master Classes and Workshops * Fees * Lesson Cancellation Policy* Summer Practice and Lessons* Renewal*Termination*

Members Only Website Pages

Access to Oslo Suzuki Piano's Members Only pages will be granted for your exclusive use upon confirmed enrollment.

Resources listed on these pages may be downloaded for your personal use only. At no time are you permitted to edit, copy, sell or distribute the materials in any form without prior written consent from Oslo Suzuki Piano.

Please keep your login details confidential. Access to Members Only pages terminates upon withdrawal from Oslo Suzuki Piano.

Sign-up requests will only be entertained from Suzuki families that are currently enrolled with Oslo Suzuki Piano.

General

When you and your child register, you are reserving a place in the piano studio for the entire year.

Lesson dates are based on the public school semester schedule with a few dates differing from the norm. Please refer to the Events section for details of these exceptions.

The lesson schedule is comprised of weekly individual and group lessons. There will be one concert rehearsal and one concert each semester. There will be one weekend workshop per semester. All students are expected to participate in these concerts and workshops.

A tuned acoustic piano shall be available at home for the study of Suzuki Piano. This is essential to the development of your child's touch and musical sensitivity. Footstools are also recommended to encourage good posture and balance.



Listen to the CD every day. Establish a daily routine to practice the piano together at home as instructed during lessons. Remember to give your child positive and constructive feedback.

"Nurtured by Love" is required reading for parents of Suzuki students prior to starting lessons. This is to help you gain a deeper understanding of the Suzuki philosophy, which is the foundation for the Suzuki Method.

Membership in the Norsk Suzukiforbund (NSF) is obligatory for all students of the Suzuki Method. The annual fee for families is <u>300kr</u> and will be invoiced at the same time as the semester fees.

Individual Lessons

Please arrive for your child's lesson a little early so that there is time to settle, wash their hands, and observe another student's lesson before their own. Parents, observing students, and siblings are requested to enter the studio quietly and to remain in the piano studio while waiting for their lessons. Please do not bring any food or drinks into the studio.

One parent is expected to be in attendance during lessons at all times to observe and take notes on how to help his/her child's daily practice at home. Please only use electronic mobile devices for silent note-taking and video-recording purposes. You are also encouraged to stay longer, if possible, to observe the next student's lesson.

If anything special (be it positive or negative) has happened during the week, please let the teacher know via a quick text message to explain any under-preparation for the lesson.

If there is anything you need to discuss about your child's performance during lessons or practice, please make an appointment with the teacher rather than interrupt the lesson.

Siblings are welcome to observe ongoing lessons as long as they are not disruptive. You will need to supply your own quiet activity material while your other child is having a lesson.

Please do not bring your child's friends along to these lessons if they are unaccompanied by their parents. This is to optimize the music studio environment for every child's lesson.

Group Lessons

Remember to bring your Music Mind Games Puppy Packet to every lesson.

Please set a good example to your child by not chatting to other parents during group lessons. If younger siblings are too restless and distracting, please take them out of the studio until they are calm again. You may be asked to participate in the group lesson.

Suzuki Parent Introductory Course

All parents are required to attend a mandatory Suzuki Parent Introductory Course prior to their child commencing lessons. The course introduces the Suzuki philosophy and prepares



you to be able to help your child practice successfully at home. Requests for additional practical sessions for parents will be accommodated.

Master Classes & Workshops

All students are encouraged to participate in Suzuki piano recitals, master classes, workshops and conferences where possible. Fees for these external master classes, workshops, and guest recitals are charged separately by the organizer.

Fees

Fees are charged by the school year, paid in two installments, and are non-refundable. Each semester's tuition fees shall be paid in full within one week of the start of each semester. All prices are in Norwegian Kroner (NOK).

The programme fees for the 2018/2019 school year are kr 10.450,- per semester. Your fees cover more than just the time slot reserved exclusively for you and your child. It includes:

- Weekly lesson planning for every child
- Phone, email, or one-to-one consultations
- Studio facilities
- Instrument maintenance
- Lesson resources
- Music lending library
- Concert venue rental
- Concert planning and preparation
- Teacher's professional organisation membership fees
- Teacher's continuing professional training
- Website maintenance
- Bookkeeping
- Administration

Lesson Cancellation Policy

In the event that the teacher has to cancel any lessons, a new date will be provided for make-up lessons at no extra cost. If make-up lessons cannot be scheduled, your next semester's fee payment will be credited for the time.

Due to the studio's full enrollment, there will not be any refunds or make-up lessons for students who miss lessons for any reason. The weekly lesson time is dedicated exclusively to your child. Exceptions for extenuating circumstances may be made solely at the teacher's discretion.

Instead of missing and forfeiting your child's lesson, you can try to swap time slots directly with other families. Please check your lesson schedule to make sure that the lesson being swapped is of the same time length. When both families have confirmed the swap, please inform the teacher of the arrangement before the lesson.



If your child is unwell, please do not bring your child to the lesson. It is important that the studio's community is not exposed to your child's illness.

If your child is unable to attend lessons for any other reason, please extend the courtesy of informing the studio at least one day in advance.

Summer Practice and Lessons

It is important to keep practicing during summer holidays. Summer is also the best time to advance with the Suzuki repertoire when the student has more leisure time. Contact the studio to arrange any sessions you would like during the summer holiday. The fees for summer lessons will be invoiced separately.

Renewal

Renewal for the following school year will be done automatically unless notice of intent to terminate is given no later than 31st May.

Termination

Withdrawal from Oslo Suzuki Piano at any other time must be in writing, with at least one (1) month notice in advance. There will be no refunds for terminations during the semester.

Photo and Video Release Form

Oslo Suzuki Piano publishes news, photos and videos of students on its Facebook page, YouTube (unlisted videos), Norsk Suzukiforbund's website, and this website from time to time to showcase their achievements and activities. Students may be identified by their first names only in individual photos/videos. Students will not be identified by name in group photos/videos (situasjonsbilder).

By completing and submitting Oslo Suzuki Piano's registration form, you give parental consent to publication of these photos/videos of your child on the internet and social media related to Oslo Suzuki Piano. None of these photos/videos will be released to any third parties without your consent. If you do not want your child's image(s) to be used, please let me know in writing. You may withdraw consent at any time. Non-consent will not affect your child's lessons in any way.

Privacy Policy

You confirm being aware of and have read Oslo Suzuki Piano's Privacy Policy.

Parent's Signature	Child's Signature
Parent's Name	Child's Name
Date	Date